BATALAS®
EST. 1962

CQI | IRCA
CERTIFIED COURSE

QUALITY MANAGEMENT

ISO 9001:2015 Foundation Course QMS

This entry-level QMS Foundation course provides delegates with an understanding of a Quality Management System and the requirements of the ISO 9001:2015 Standard.

🕐 1 day course **-** 08.45-17.30

📶 CQI and IRCA training level **-** Foundation

🟦 CQI and IRCA ref **-** FD116 (ATP number 18075)

Who should attend this course?

- Anyone involved in the management or implementation of an ISO 9001:2015 QMS.
- New auditors who want to gain knowledge of a quality management system (QMS) against ISO 9001:2015.
- Existing ISO 9001:2015 auditors who wish to have refresher training.
- Those looking to attend an ISO 9001 Internal Auditor or ISO 9001 Lead Auditor course but don't have the required prior knowledge.
- This course contributes to the development of personnel wishing to join the CQI or those wishing to register as an Auditor with IRCA (International Register of Certified Auditors).

What will delegates learn on this course?

- What is a Quality Management System (QMS)
- Understanding the requirements of ISO 9001:2015
- The ISO 9000 family of Standards – ISO 9000, ISO 9001 and ISO 9004
- QMS principles and terminology
- The process approach
- The PDCA Cycle (Plan, Do, Check, Act)
- The risk-based thinking concept
- Continual improvement

ISO 9001:2015 requires organisations to ensure that personnel are "competent on the basis of appropriate education, training, or experience". This ISO 9001 Foundation course provides delegates with the essential knowledge required for an organisation to manage a QMS effectively.

What is the format of this course?

- Virtual and Classroom courses combine tutor-led sessions interspersed with individual and team-based exercises (approx. 25% theory and 75% practical).
- The Online version of this course consists of 10 training modules, which include lessons in the form of presentations, videos, animations, engaging activities, and quizzes. The bite-size modules are approx. 30 minutes each, so can easily be completed around other commitments. After booking the course, joining instructions are sent via email – these will include unique log-in details along with links to the Digital Learning Portal. Delegates have 30 days to complete the course, access ends upon completion.

What is the course assessment?

- Delegates attending an ISO 9001 Foundation Virtual or Classroom course will be assessed on their participation and general performance during the course, including any interactive exercises and activities.
- Delegates learning via the ISO 9001 Foundation Online course will have knowledge checks in the form of quizzes throughout the course.
- 100% course attendance is required (CQI and IRCA rules).

What certificate is provided?

- A CQI and IRCA certificate

What is included in the course fee?

- A CQI and IRCA certificate

Virtual and Classroom courses also include:

- Pre-course work to help prepare for training (Training Toolkit)
- Delegate training manual
- Post-course notes

This course has the following learning styles available:

In-house
team training

Online
self-paced

Traditional
Classroom

Scheduled
public course

Live Virtual
Classroom

Why choose Batalas?

Founded in 1962, we have over 60 years' experience providing specialist consultancy and training in ISO/AS Management Systems.

"The trainer was absolutely superb. His knowledge and experience are fantastic, he was very personable. 10/10."

Rick Brodie – DS Smith

ISO 9001 Foundation