

 **QUALITY MANAGEMENT****ISO 9001:2015 Internal Auditor Course QMS**

This informative and engaging Internal Auditor course teaches delegates the knowledge and skills required to conduct an internal audit of part of a Quality Management System (QMS) against ISO 9001:2015.

 2 day course - 08.45-17.30 CQI and IRCA training level - Practitioner CQI and IRCA ref - PT236 (ATP number 18076)**Who should attend this course?**

- Any new or existing auditors that wish to be able to conduct internal audits of a quality management system (QMS) that conforms to ISO 9001:2015.
- Anyone planning, managing or implementing an ISO 9001:2015 quality management system.
- Staff/managers who need to identify gaps in the effectiveness of a quality management system to help ensure the organisation remains compliant.
- This course satisfies the training requirement for anyone wishing to register as an Auditor with IRCA (International Register of Certified Auditors).

Prior knowledge requirements - to attend this course, CQI IRCA recommend that you have prior knowledge of ISO 9001:2015. Anyone new to ISO 9001:2015 would benefit from attending our entry-level Foundation course beforehand to gain this knowledge (we offer a £50 discount when booking these courses together).

What will delegates learn on this course?

- The purpose of a Quality Management System
- Audit scope, criteria and objectives
- Role and responsibilities of an ISO 9001 Internal Auditor
- Planning and preparation of audits
- Checklist development
- Conducting process audits
- Reporting audit findings
- Following up on a previous audit
- Interviewing skills

ISO 9001:2015 specifically requires personnel to be competent – this course provides essential skills and knowledge to help delegates become fully competent auditors.

What is the format of this course?

- This ISO 9001 internal auditor training course combines informative sessions led by the tutor alongside engaging activities (approx. 25% theory and 75% practical).
- This highly interactive course includes extensive use of a case study to enable skills to be developed.

What is the course assessment?

- Delegates will be assessed on their participation and general performance during the course, including any exercises, activities, case studies and audit simulation.
- Delegates must complete a short multiple-choice test on the final day.
- 100% course attendance is required (CQI and IRCA rules).

What certificate is provided?

- A CQI and IRCA certificate

What is included in the course fee?

- Pre-course work to help prepare for training (Training Toolkit)
- Delegate training manual
- Case Study documents
- Post-course notes
- CQI and IRCA certificate
- Lunch and refreshments (applicable when training at one of our venues)

This course has the following learning styles available:



In-house
team training



Traditional
Classroom



Scheduled
public course



Live Virtual
Classroom



Why choose Batalas?

Founded in 1962, we have over 60 years' experience providing specialist consultancy and training in ISO/AS Management Systems.

"High quality delivery and materials. I would recommend the course to staff that are involved with ISO 9001 standards or auditing. Very organised course, including the communication prior to the course, log-in information and emails – very appreciated – thank you for a wonderful experience."

Ancuta Neacsu – University Hospital Southampton NHS Trust

ISO 9001 Internal Auditor